RECEIVED CENTRAL FAX CENTER

SEP 1 6 2004

LAW OFFICES OF

McGINN & GIBB, P.L.L.C.

A PROFESSIONAL LIMITED LIABILITY COMPANY

PATENTS, TRADEMARKS, COPYRIGHTS, AND INTELLECTUAL PROPERTY LAW

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September 16, 2004

VIA FACSIMILE EXPEDITED PROCEDURE

To: Examiner: Olisa Anwah

Group Art Unit No.: 2645

U. S. P. T. O.

From: Phillip E. Miller

Facsimile No. 703-872-9306

Facsimile No. 703-761-2375

Re:

Filing of Amendment and Excess Claim Fee Payment Letter.

U. S. Patent Application Serial No. 09/421,363

Our Ref: YOR.121

Dear Examiner Anwah:

Enclosed please find an Amendment filed in response to the Office Action dated June 16, 2004, which should place the above Application in condition for immediate allowance. An Excess Claim Fee Payment Letter is also submitted herewith.

Thank you in advance for your kind consideration of this case.

Very truly yours,

Phillip E. Miller

PEM/Inb Enclosure

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

CENTRAL FAX CENTER

Gee-Gwo Mei et al.

SEP 1 6 2004

Serial No.:

09/421,363

Group Art Unit:

2645

Filed:

November 19, 1999 Examiner:

Olisa Anwah

For:

SYSTEM AND METHOD FOR PERSONALIZING DIALOGUE MENU FOR AN

INTERACTIVE VOICE RESPONSE SYSTEM

Honorable Commissioner of Patents Alexandria, VA 22313-1450

EXCESS CLAIM FEE PAYMENT LETTER

Sir:

Transmitted herewith is an Amendment in the above-identified application. The fee has been calculated and is transmitted as shown below.

| , | After Amendment | Prev. Paid for | Extra Claims Present | Rate | Fee Due |
|---|-----------------|----------------|----------------------|-------|----------|
| Total claims | 42 | 35 | 7 | 18.00 | \$126.00 |
| Indep. claims | 4 | 4 | 0 | 84.00 | \$0.00 |
| Total Additional Fee for this Amendment | | | | | \$126.00 |

The Commissioner is hereby authorized to charge the amount of \$126.00 to Assignee's Deposit Account No. 50-0510 to cover the cost of the Excess Claim Fee.

The Commissioner is hereby authorized to charge any deficiency in fees or to credit any overpayment in fees to Assignee's Deposit Account No. 50-0510.

Respectfully Submitted,

Phillip E. Miller Reg. No. 46,060

McGinn & Gibb, PLLC 8321 Old Courthouse Road, Suite 200 Vienna, VA 22182-3817 (703) 761-4100 Customer No. 21254

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

Gee-Gwo Mei et al.

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Serial No.:

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SYSTEM AND METHOD FOR PERSONALIZING DIALOGUE MENU FOR AN

INTERACTIVE VOICE RESPONSE SYSTEM

Honorable Commissioner of Patents Alexandria, VA 22313-1450

AMENDMDENT UNDER 37 C.F.R. § 1.111

Sir:

In response to the Office Action dated June 6, 2004, please amend the above Application as follows: